

*(In case of complaint, please fill in the form and send it back. Please print the form, and send the filled scanned copy via e-mail or attach the hard copy when returning goods.)*

## **Complaint form**

Company: JC-Metal s.r.o. main office: Vsetín, Bobrky 2298, PSČ 755 01, Czech Republic  
place of business: Vsetín, Bobrky 2298, PSČ 755 01, Czech Republic, Company ID:  
25366963, registered in the Commercial Register maintained by the Regional Court in  
Ostrava, Section C, insert 15824, e-mail: jc-metal@jc-metal.cz, tel. +420 571 811 990

I hereby declare that I am complaining about the goods\*)/services\*)

.....

Serial number (according to the contract).....

warehouse.....

Date of sale/Ordering date/Date of receipt of the goods/services\*):

.....

Contract number:.....

Buyer/-s name and surname:.....

Delivery confirmation:.....

warranty card\*)/receipt\*)/invoice\*)..... number:....., date.....

Defect description:.....

Proposed complaint solution:.....

Signature (customer)

Date.....

Attachment:

warranty card\*)/receipt\*)/invoice\*)

\*) strike out where not applicable